

Training and Support Consultant, Micromine

Brisbane

We are seeking an experienced **Training and Support Consultant, Micromine** to join our Micromine Consulting Services (**MCS**) team. This role will play a part in the demonstration of the MICROMINE software to prospective clients alongside the MICROMINE Sales team.

The successful candidate will be a member of the MICROMINE team in Brisbane with special responsibility for client training and support related to all elements of Micromine.

***Micromine** is a toolbox of solutions that allows users to capture, manage and interpret critical mining and exploration data. It enables geologists and engineers to locate prospective regions, search for mineral indicators, model and visualise the ore distribution, and design mining operations.*

Position Responsibilities

- Provide MICROMINE training to current and new software users both in-house and externally
- Provide telephone, email and face to face support for users with current maintenance agreement
- Liaise with product development team and software users during software design cycle
- Assist the Sales team by providing technical support during sales demonstration, trade shows and other promotional events as required
- Provide support for external supporting systems such as Crypkey licensing and Pay-As-You-Use (PAYU)
- Provide assistance with resource estimation projects

Skills and Experience

- Degree in Geology (or equivalent industry qualification)
- Excellent written and verbal communication skills as well as good interpersonal skills
- First-rate IT skills
- Experience gathering client requirements
- Excellent problem solving and decision making skills
- IT proficient Experience in the following is an advantage:
 - Micromine knowledge
 - Mining/resource industry experience
 - Foreign language skills

The successful candidate will be offered a competitive salary commensurate with their skills and experience, and will be working in a dedicated and highly professional software development team in an established and growing company.

For further information

To register your interest contact the HR team on (08) 9423 9000 or send your resume to careers@micromine.com.

You must be an Australian Citizen or Permanent Resident and live locally to apply for this Brisbane based position.